

**SPEAKERS:**

**Richard M. Bonner**  
*ECA, formerly with Eli Lilly*

**Ian Holloway**  
*Medicines & Healthcare  
Products Regulatory Agency  
(MHRA), UK*

**York Moeller**  
*J. A. Moeller  
Chongqing, China*

**Mukesh Patel**  
*CommQP*

**Philipp Reusch**  
*Reusch Attorneys*

**Wolfgang Schmitt**  
*Concept Heidelberg*

**Dr Reto Theiß**  
*Merck KGaA*

With an optional pre-course  
Session on 8 April:  
**What you need to know about  
Suppliers in China and India**

# Integrated and Efficient Supplier Qualification

**9 – 10 April 2014, Berlin, Germany**

## Highlights

- Regulatory Background and Expectations of the Agencies
- How to increase Efficiency in Supplier Qualification
  - Quality Risk Management
  - Third Party Audits
  - Reduced Testing
- Integration of Suppliers in the Quality System
  - Contracts
  - Change Control
  - Complaints
  - Roles and Responsibilities
  - Communication
- Contract Manufacturers and Laboratories
- The Role of Purchasing
- International Trade Law
  - Applicable commercial legislation
  - Jurisdiction
- **Optional pre-course Session on Suppliers from China and India on 8 April 2014**



This course is supported by:



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# Integrated and Efficient Supplier Qualification

9 - 10 April 2014, Berlin, Germany

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## Objectives

During this course, you will learn all relevant aspects to implement and/ or improve a comprehensive and integrated Supplier Qualification System which fulfils regulatory GMP requirements. Furthermore, you will get to know possibilities and tools to **increase efficiency and decrease costs** at your company.

This conference will be moderated by Richard M. Bonner

## Background

Qualification and audits of **suppliers, contract manufacturers and laboratories and other service providers** are an important part of each Quality System. But what is required and which steps are really necessary? And is it possible to even decrease audit activities?

According the **EU Guide to GMP** [5.26], starting materials should only be purchased from approved suppliers. And **Directive 2004/27/EC** states that the manufacturer shall only use active substances, which have been manufactured in accordance with the detailed guidelines on GMP for starting materials. But also in contract manufacture and analysis, the contract giver is responsible for assessing the legality, suitability and the competence of the contract acceptor to follow GMP (**EU Guide to GMP** [7.5]).

The requirements and efforts to qualify suppliers should therefore not be underestimated. However, it seems that a downright '**audit tourism**' has grown and suppliers and service providers are audited on site frequently and sometimes too often. In the globalising world more and more supplies are coming from countries like **India and China**. And qualifying these suppliers brings new challenges. This adds up to significant expenses for both the audited and the auditing company. **But supplier qualification is not limited to auditing. The whole process of supplier qualification and co-operation should be integrated in the existing Quality System of a company.**

## Target Group

This course and its pre-session is designed for all personnel involved in supplier qualification activities at their company and decision makers who want to improve the existing process. It is addressed to persons from Quality Assurance and Control, Procurement, Business Development, Manufacturing, Project Management and R&D.

## Social Event

On 9 April you are cordially invited to a social event in Berlin. This is an excellent opportunity to share your experiences with colleagues from other companies in a relaxed atmosphere.



# Integrated and Efficient Supplier Qualification

9 – 10 April 2014, Berlin, Germany

## The Objective of Supplier Qualification

- Regulatory background
- Duties and responsibilities of the QP
- Expectations of the authorities
- Importing Active Pharmaceutical Ingredients into the European Union

## International Trade Relations – what you need to know

- International trade law
- Applicable commercial legislation
- Jurisdiction
- Incoterms

## GMP Pre-requisites for Procurement and Outsourcing activities

- GMP training for procurement staff
- Dealing with brokers
- Contracts
- Change Control
- Complaints
- Roles and responsibilities

## Communication as the Key

- The Role of Purchasing
- Co-operation with QA, Manufacturing and the Supplier
- Communication from specification setting to Complaint Handling
- What you need to know about brokers

## Reduced Testing of supplied APIs and Excipients

- What guidance is available on reduced QC testing?
- EU and FDA expectations
- Information required before you start reducing
- Can APIs and excipients be covered within the same approach?
- Practical execution

## Outlook: Regulatory Inspections

- Supplier qualification in the light of regulatory inspections
- How should the company document supplier qualification activities
- Acceptance of Third Party Audits
- Challenges of the globalisation

## Outsourcing to Contract Manufacturers and Laboratories – what needs to be considered and who's responsible?

- Is there a difference when you outsource within the EU compared to outside of the EU?
- Who initiates the Technical Agreements and what should be included?
- Who carries out the validation activities and agrees the acceptance criteria
- What part of the supply chain is covered by GMP and what is GDP or GCP?
- Who has responsibility for what through the supply chain. Is there a difference in legal and ethical responsibilities
- What can happen when things go wrong

## What you need to know about Outsourcing Pharmaceutical Artwork

- Artwork Origination
- Recalls
- Legislation and regulatory guidance
- Artwork studio audits: typical observations
- Outsourcing project: key learnings

## Workshop

### Risk Management in the Supply Chain:

Why is a risk based approach to supplier qualification required?

An interactive workshop to establish where to best concentrate your resources to maximise the assurance of a reliable supply chain:

- Frequency of Supplier Audits based on Risk Assessment
- Defining risk in the audit program
- Compliance risk assessment

# Pre-course Session: What you need to know about suppliers in China and India

8 April 2014, Berlin, Germany

## Sourcing from Asia: what Procurement and QA should know

- Trading company or manufacturer – how do I know?
- Different manufacturing sites – was the right one audited?
- Transport Qualification
- Typical GMP Issues of Chinese plants
- What to consider when auditing a plant

## India and China: Cultural Aspects to consider when doing Business

- Meeting people for the first time - what to do and what not to do
- Guanxi - Chinese word for “relationship” - relationship vs contract
- How are decisions made inside companies
- How to find out who is really in charge
- The translator - noticing limits

## The Indian and Chinese Pharma Market: an overview (legal structures, authorities)

- Overview about size and number of companies
- What documents make a company legal
- What different forms of companies do exist
- CFDA - what are their powers, what are their limits
- The Chinese Tax and VAT system and its effect on purchases from China

## Inspections in Asia

- Challenges and pitfalls
- What to look for
- Infrastructure and Transportation issues

## Speakers



**Richard M. Bonner, ECA, formerly with Eli Lilly, U.K.**

Dick Bonner is Regulatory Chairman of the ECA and the European QP Association. He also works as a consultant to the Pharmaceutical Industry. Previous to his current role he was a Senior Quality Adviser for Eli Lilly and Company. Dick Bonner is a Qualified Person in Europe.



**Philipp Reusch, Reusch Attorneys, Germany**

Lawyer Philipp Reusch works with international companies from engineering and health care business. He mainly focuses on contract and product liability. He is also an assistant lecturer at the University for Applied Sciences Cologne.



**Ian Holloway, Medicines & Healthcare Products Regulatory Agency (MHRA), U.K.**

Ian Holloway is currently Head of the Defective Medicines Report Centre at MHRA and has a long experience in worldwide GMP and GDP inspections.



**Wolfgang Schmitt, Concept Heidelberg, Germany**

Before Wolfgang Schmitt started as Director Operations at Concept Heidelberg in 2006, he worked for Abbott (the former Knoll AG, Germany). He was Head of Quality Management at SOLIQS (Abbott's global Drug Delivery Business Unit) and later an Associate Director and Qualified Person at Abbott's Global Pharmaceutical Research and Development QA.



**York Moeller, J.A. Moeller GmbH & Co. KG, Germany and China**

York Moeller is currently located in China to support European and US companies to deal with government authorities, plants and distributors in China. He started his career working for various trading companies in Hong Kong, the U.S. and Germany specialised in APIs and Finished Dosage Forms exporting from China and importing into China. Later on was Plant Manager of a German API producer in China, before he joined Hexal as the country head of China.



**Dr. Reto Theiß, Merck KGaA, Germany**

Dr. Reto Theiß started his career in the pharmaceutical industry in 1997 when he joined Temmler Pharma in Marburg as Deputy Head of the Quality Control and Quality Assurance Department. In 2002 he changed to Merck KGaA in Darmstadt, being responsible for releasing products of the generic branch to the market. Since 2005 he is acting as Qualified Person.



**Mukesh Patel, CommQP, U.K.**

Mukesh Patel is Managing Director of CommQP consultancy services. He has held posts in R&D, Procurement, Regulatory Affairs and Quality Assurance in pharmaceutical industry. Mukesh Patel is a Chartered Buyer, Chartered Chemist, permanent provision QP and ISO 9000 lead auditor.



## Date

### **Pre-course Session: Suppliers from China and India**

Tuesday, 08 April 2014, 9.00 – 17.15 h  
(Registration and coffee 8.30 – 9.00 h)

### **GMP Education Course:**

Integrated and Efficient Supplier Qualification

Wednesday, 09 April 2014, 9.30 – 17.30 h

(Registration and coffee 9.00 – 9.30 h)

Thursday, 10 April 2014, 8.30 – 14.30 h

## Fees

### **Pre-course Session: What you need to know about suppliers in China and India**

ECA Members € 790.- per delegate plus VAT

QP Association Members € 790.- per delegate plus VAT

APIC Members € 845.- per delegate plus VAT

Non-ECA Members € 890.- per delegate plus VAT

EU GMP Inspectorates € 445.- per delegate plus VAT

### **GMP Education Course: Efficient Supplier Qualification**

ECA Members € 1,490.- per delegate plus VAT

QP Association Members € 1,490.- per delegate plus VAT

APIC Members € 1,590.- per delegate plus VAT

Non-ECA Members € 1,690.- per delegate plus VAT

EU GMP Inspectorates € 845.- per delegate plus VAT

#### **Save money when booking both events!**

If you book the GMP Education Course “Efficient Supplier Qualification” TOGETHER WITH the Pre-course Session “Suppliers from China and India”, the fee will be as follows:

ECA Members € 1,790.- per delegate plus VAT

QP Association Members € 1,790.- per delegate plus VAT

APIC Members € 1,890.- per delegate plus VAT

Non-ECA Members € 1,990.- per delegate plus VAT

EU GMP Inspectorates € 995.- per delegate plus VAT

The conference fee is payable in advance after receipt of invoice and includes conference documentation, dinner on 9 April, lunch on all days and all refreshments. VAT is reclaimable.




### **Special offer with Lufthansa – up to 20% discounted travel for all ECA Events Attendees**


As an ECA course or conference attendee, you will receive **up to 20% discounted travel fares** (according to availability). And as Lufthansa German Airlines offers a comprehensive global route network linking major cities around the world you will most likely be able to benefit from these special prices and conditions.

And this is how it works: Once you registered for a course or conference you will receive a link together with your registration confirmation. Opening that link will take you to the Mobility Partner Program website where you can enter a code in the “Access to Event Booking” area you will also receive. This will take you into an online booking platform\* that will automatically calculate the discount offered or provide you with an even better offer if another promotional fare is available.

We look forward to welcoming you at one of our next events – and we already wish you a pleasant flight!

## Easy Registration

 **Reservation Form:**  
CONCEPT HEIDELBERG  
P.O. Box 10 17 64  
69007 Heidelberg, Germany

 **Reservation Form:**  
+ 49 6221 84 44 34

 **e-mail:**  
info@concept-heidelberg.de

 **Internet:**  
www.gmp-compliance.org

**Venue of both events** InterCityHotel Berlin Hauptbahnhof  
Katharina-Paulus-Straße 5  
10557 Berlin, Germany  
Phone +49 (0)30 288 755 0  
Fax +49 (0)30 288 755 900

**Accommodation** CONCEPT HEIDELBERG CONCEPT has reserved a limited number of rooms in the conference hotel. You will receive a room reservation form when you have registered for the conference. Reservation should be made directly with the hotel. Early reservation is recommended.

**Registration** Via attached reservation form, by e-mail or by fax message. Or you register online at [www.gmp-compliance.org](http://www.gmp-compliance.org).

**Conference language** The official conference language will be English.

**Organisation and Contact** CONCEPT HEIDELBERG  
P.O. Box 10 17 64, 69007 Heidelberg, Germany  
Phone +49 (0) 62 21/84 44-0, Fax +49 (0) 62 21/84 44 34  
info@concept-heidelberg.de, [www.concept-heidelberg.de](http://www.concept-heidelberg.de)

### For questions regarding content:

Mr Wolfgang Schmitt (Operations Director) at +49-62 21/84 44 39, or per e-mail at [w.schmitt@concept-heidelberg.de](mailto:w.schmitt@concept-heidelberg.de).

### For questions regarding reservation, hotel, organisation etc.:

Ms Marion Weidemaier (Organisation Manager) at +49-62 21/84 44 46, or per e-mail at [weidemaier@concept-heidelberg.de](mailto:weidemaier@concept-heidelberg.de).



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*Registration form (please complete in full)*

- Pre-course Session: Suppliers from China and India,**  
8 April 2014, Berlin, Germany
- Integrated and Efficient Supplier Qualification**  
9-10 April 2014, Berlin, Germany

Mr  Ms Title \_\_\_\_\_

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First name, surname

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Company

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CONCEPT HEIDELBERG  
P.O. Box 10 17 64  
Fax +49 (0) 6221/84 44 34  
  
69007 Heidelberg  
Germany

### General terms and conditions

If you cannot attend the conference you have two options:

1. We are happy to welcome a substitute colleague at any time.

2. If you have to cancel entirely we must charge the following processing fees: Cancellation

- until 2 weeks prior to the conference 10 %
- until 1 weeks prior to the conference 50 %
- within 1 week prior to the conference 100 %.

CONCEPT HEIDELBERG reserves the right to change the materials, instructors, or speakers without notice or to cancel an event. If the event must be cancelled, registrants will be notified as soon as

possible and will receive a full refund of fees paid. CONCEPT HEIDELBERG will not be responsible for discount airfare penalties or other costs incurred due to a cancellation.

**Terms of payment:** Payable without deductions within 10 days after receipt of invoice.

**Important:** This is a binding registration and above fees are due in case of cancellation or non-appearance. If you cannot take part, you have to inform us in writing. The cancellation fee will then be calculated according to the point of time at which we receive your message. In case you do not appear at the event without having informed us, you will have to pay the full registration fee, even if you have not made the payment yet. Only after we have received your payment, you are entitled to participate in the conference (receipt of payment will not be confirmed)! (As of January 2012)