



## Speakers




**Stefan Münch**  
Körber Pharma Consulting,  
Germany



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Kereon, Switzerland

# IT for Non-IT Professionals

 Live Online Training on 27/28 February 2024



Understand the Relevance of your IT

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## Highlights

- The Technology behind your IT
- Requirements for the Data Handling, Data Life Cycle and Data Management
- IT System Landscapes
- The Life Cycle of IT systems
- Software Development and its Special Features
- Current IT Trends and their Influence on the Pharmaceutical Industry

## Objectives

- You will gain a basic understanding of IT systems and how they work
- You will learn how software is developed and tested
- Data integrity is one of the basic requirements in the GMP world. What are the relevant data and how can the integrity be ensured?
- You will be able to assess how the diverse and often very short-term technological developments in the IT sector are to be evaluated against the background of pharmaceutical requirements.

## Background

In today's world, company operation is no longer possible without the use of IT. In the healthcare industry, as well, IT systems play an important role in all areas. In many cases, it is sufficient for the user to be able to operate the IT systems without knowing their basic functions.

In a highly regulated industry, the use of IT systems, especially with their ever-increasing networking, is also associated with risks and dangers. Currently, for example, the media extensively report about topics such as data and system security or Artificial Intelligence. The pharmaceutical industry has to face these topics in many respects.

Only those who know the characteristics in the operation of the systems can evaluate these problems and hazards to be in a position to ensure the proper and safe operation of these systems.

## Target Audience

The Live Online Training is aimed at employees of pharmaceutical and medical companies, suppliers and service companies who deal with IT systems, but do not have a detailed understanding of their technical functions.

## Programme

### CSV Regulatory Background

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- What is a computerised system?
- What the heck does qualification and validation actually mean
- Applicable regulatory framework
- Typical weaknesses

### Technology: Hardware & Software Components

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- Company IT infrastructure
- Network components
- Switches, hubs and firewalls
- Server farm vs blade centre
- Storage systems
  - NAS & SAN

### IT Landscape

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- IT vs OT
- Specificities and features of IT systems
- Controllers and process control systems
  - MES
  - ERP
  - LIMS
  - CDS
  - DMS
- Technology
  - Bare metal
  - Virtualisation

### About Data

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- Process data
- Initial / raw data
- Data integrity: ALCOA+
- The importance of data

### Data Management

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- Definitions
  - Terminology
  - Roles
  - Data lifecycle
  - Data governance
- Challenges of today's data management
- RAID Technology
- Disaster Recovery & Business Continuity
- Data Migration

### Basics of Software Engineering

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- Reference model
- V-model according to GAMP®
- ASTM E2500-20
- Spoon model
- Operation

### Alternative System Development Approaches

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- Alternative software development models
- Agility objectives
- Example: Scrum<sup>4LS</sup> as an agile SW development model
- Icing on the cake: Continuous integration and test automation
- DevOps: How far can we go?

### Computerised System Validation 1

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- Basic principles
- URS – User Requirements Specification
- Responsibilities
- GAMP® software categories
- Risk management

## Computerised System Validation 2

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- Use cases / User stories
- Creating URS interactively
- Testing
- Automated testing
- Traceability

## GAMP® 5 2nd edition

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- Critical thinking
- Risk based approach
- CSA (Computer Software Assurance)

## Introduction to Cloud Computing

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- Deployment models
- Service models
- Areas of concern

## Leveraging Supplier Involvement

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- What leveraging really means
- Common pitfalls (and how to avoid them)
- How to reduce duplicate efforts
- Supplier audits

## IT Trends and Challenges

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## Speakers



**Stefan Münch, Körber Pharma Consulting GmbH, Karlsruhe, Germany**

Stefan Münch, Vice President of Validation and Qualification, is responsible for the validation and qualification services of Körber Pharma Consulting. He has more than 25 years of experience in software development (MES) and consulting for the pharmaceutical industry. Furthermore, Mr. Münch is actively engaged in GAMP D-A-CH for many years and member of the steering committee.



**Yves Samson, Kereon AG Basel, Switzerland**

Yves joined the industry where he served as project and site engineer automation. In 2002, he founded Kereon AG. He is member of GAMP® Europe Steering Committee, co-founder and chairman of GAMP® Francophone and edited the French version of GAMP® 4 / 5. Membership: Active member of the GAMP working group 'IT Infrastructure Compliance and Control' / ECA "DI & IT Compliance Group".

## Your Benefit

### Internationally Acknowledged Certificate from ECA Academy



The EU GMP Guide requires: „... All personnel should be aware of the principles of Good Manufacturing Practice that affect them and receive initial and continuing training,...“  
This is why you receive an acknowledged participant certificate, which lists the contents of the Live Online Training in detail and with which you document your training.

## This could be of interest for you as well

### Would you like to train a larger group of participants in your company?

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- Basic GMP
  - APIs (ICH Q7)
  - Medicinal Products
  - Biopharmaceuticals
- Quality Assurance
- Quality Control
- Validation/Qualification
- Regulatory Affairs
- Sterile Manufacturing
- IT / Computer Validation
- Good Distribution Practice (GDP)
- Data Integrity
- Packaging
- Medical Devices
- Technical Operations

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## IT for Non-IT Professionals Live Online Training on 27/28 February 2024

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- German law shall apply. Court of jurisdiction is Heidelberg.
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## Date of the Live Online Training

Tuesday, 27 February 2024, 09.00 h – 18.00 h  
Wednesday, 28 February 2024, 08.30 h – 17.30 h

All times mentioned are CET.

## Technical Requirements

We use Webex for our live online training courses and webinars. At [www.gmp-compliance.org/training/online-training-technical-information](http://www.gmp-compliance.org/training/online-training-technical-information) you will find all the information you need to participate in our events and you can check if your system meets the necessary requirements to participate. If the installation of browser extensions is not possible due to your rights in the IT system, please contact your IT department. Webex is a standard nowadays and the necessary installation is fast and easy.

## Fees (per delegate, plus VAT)

ECA Members € 1,690

APIC Members € 1,790

Non-ECA Members € 1,890

EU GMP Inspectorates € 945

The conference fee is payable in advance after receipt of invoice.

## Registration

Via the attached reservation form, by e-mail or by fax message. Or you register online at [www.gmp-compliance.org](http://www.gmp-compliance.org).

## Presentations/Certificate

The presentations will be made available to you prior to the Live Online Training as PDF files. After the event, you will automatically receive your certificate of participation.

## Conference language

The official conference language will be English.

## You cannot attend the Live Event?

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## Organisation and Contact

ECA has entrusted Concept Heidelberg with the organisation of this event.

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