



## Speakers



Dr Panagiotis Fakitsas  
F. Hoffmann-La Roche



Dr Rainer Gnibl  
GMP Inspector for EMA



Dr Alexander Pontius  
Bayer



Dr Frank Seibel  
Roche Diagnostics



Dr Georg Sindelar  
Bayer



Hans Steier  
Vetter Pharma-Fertigung

# Quality Oversight

## Supervision of the Pharmaceutical Quality System: Challenges and Opportunities



Live Online Training on 27/28 May 2025



## Highlights

- FDA and EU Expectations
- Managing Quality Oversight
- Case Studies
  - Gap Analysis
  - Implementation
  - Performance Review and Monitoring
  - CMO Business
  - Quality Product Leader Model
  - Digital Transformation

## Objective

This 2-day Live Online Training brings together well-experienced experts to discuss the latest expectations and best practices for effective and efficient Quality Oversight processes and how to get there. This will support you turning your company's quality excellence goals into reality.

## Background

The U.S. Food and Drug Administration FDA frequently criticises pharmaceutical companies for not having sufficient "Quality Oversight" on their operations and processes. The number of pharmaceutical companies that have received **FDA 483s and Warning Letters** indicates that management oversight of current good manufacturing practice (cGMP) compliance is a significant and continuing challenge for the industry. On the other hand, FDA's Guidance for Industry on **Quality System Approach** to Pharmaceutical cGMP, **ICH Q9 and Q10** and **EU-GMP Guide Chapter 1** have been introducing a new way of quality thinking to the pharmaceutical industry. It is now expected that the various quality systems and quality management elements are integrated and linked.

Aside from being the thesis of major FDA enforcement actions, compliance to GMP regulations is, in fact, a part of normal pharmaceutical business that requires **diligent management oversight**. Just as it is with other business areas, management has the responsibility to ensure that systems are in place to effectively monitor the state of control in order to intervene with timely decisions to **manage risk, achieve goals, and add stakeholder value**. It is of utmost importance to **detect and heed possible problems early enough**.

## Target Audience

Managers and Executives from pharmaceutical Quality Units but also Senior Management, Business Executives and Production Managers and those involved in improving the Pharmaceutical Quality System.

## Moderator

Ms Sarah Schmidt  
Concept Heidelberg, on behalf of ECA

## Programme

### Quality Oversight in the View of an EMA Inspector

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- What does Quality Oversight mean in the EU?
- The Basis: Pharmaceutical Quality Systems (PQS)
- Which are the essential PQS-elements?
- QA Management of PQS and the benefit from an inspectors point of view
- Inspectors' expectations on EU Quality Oversight
- How to synchronize EU with US?
- EU answer to US-FDA's "Quality Metrics Guideline"
- Which approach makes sense from various experience in inspections?

### Current FDA Expectations and future Developments

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- Quality Reviews in USA (Overview)
- QA-Department's Responsibilities in USA
- US-FDA Findings on Quality Oversight
- US-FDA Findings on Management Oversight
- US-FDA „Quality Metrics“-Guideline
- EU-Equivalent to US-FDA's „Quality Metrics“

### Quality Oversight – the Engine in a Multinational Company

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- Definition of Quality Oversight
- Elements
- Levels
- Implementation

### Pharma Quality System: from Compliance Check to Quality Oversight (how to get you there) – a Case Study in three Steps

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In this case study you will see how a multinational pharmaceutical company has gone through the transition from a fragmented Quality System to integrated Quality Oversight processes.

#### Part 1: Starting Point

- The Warning Letter
- GAP Analysis

#### Part 2: Implementation Phase

- How to establish an appropriate meeting culture
- What we can learn from ISO
- The need to restructure quality departments
- How to implement effective and efficient review systems
- Quality and Management Systems to lead the way to Quality Oversight

#### Part 3: Performance Review and Monitoring

- The use of Quality Metrics
- Feedback loops
- Lessons learned

### Case Study Roche: The Quality Product Leader (QPL) Model

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- How a Quality Product Leader acts as a single point of contact for consistent end-to-end product quality oversight and continuous improvement
- Development of the Model

### Quality Oversight – the effective Arm in your Transfer and CMO Business

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- Design of a Transfer
- Risk Management and Quality Oversight
- The Role of the QTA
- Performance Evaluation

### Case Study Vetter Pharma-Fertigung: Quality Oversight in a CMO Business (Sterile Manufacturing)

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- Establishing a Quality Oversight system at a contract manufacturer
- Interfaces to other systems
- How it was seen by FDA
- Person in the Plant Concept: advantages and challenges

### Case Study: Quality Oversight at a small Manufacturing Site

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### Quality Oversight in Times of digital Transformation

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- Dashboarding and Real Time Trending
- Prospective Quality Oversight
- Links to Knowledge Management and Artificial Intelligence (AI)

## Speakers



**Dr Panagiotis Fakitsas**  
F. Hoffmann-La Roche Ltd, Switzerland  
Dr Panagiotis Fakitsas is Commercial Quality Product Leader Small Molecules at Roche's Pharma Global Quality and Compliance Group.



**Dr Rainer Gnibl**  
GMP Inspector, District Government of Upper Bavaria, Germany  
Dr Rainer Gnibl is GMP Inspector and Head of the Inspectorate of the District Government and the EMA and performs GMP-inspections worldwide. Rainer Gnibl also holds a lectureship at the University Erlangen-Nürnberg.



**Dr Alexander Pontius**  
Bayer AS, Norway  
Alexander Pontius is Site Quality Head at Bayer AS in Oslo, bearing the Quality oversight of Bayer's radiopharmaceutical product portfolio (commercial and development).



**Dr Frank Seibel**  
Roche Diagnostics, Germany  
Dr Frank Seibel is Quality Site Head at Roche Diagnostics in Penzberg. Before that he was, amongst others, Senior Vice President Corporate Quality & HSE at Aenova Holding and Director Global Manufacturing Quality Strategy at AbbVie.



**Dr Georg Sindelar**  
Bayer AG, Germany  
Dr Georg Sindelar is Head C&Q at the Bayer site in Leverkusen. Before that he was Consultant and Manager, amongst others in the areas of Pharma Compliance, Qualification and Auditing.



**Hans Steier**,  
Vetter Pharma-Fertigung GmbH & Co. KG, Germany  
Hans Steier is Director Quality Assurance at Vetter, where he is responsible for Quality Systems, Quality Operations and Quality Oversight. Before that he was Head of Production at Vetter. Hans Steier is a trained Six Sigma Black Belt.



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## Quality Oversight Live Online Training on 27/28 May 2025

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**Date of the Live Online Training**  
 Tuesday, 27 May 2025, 9.00h – 16.15h  
 Wednesday, 28 May 2025, 8.30h – 16.30h  
 All times mentioned are CEST

### Technical Requirements

We use Webex for our live online training courses and webinars. At [www.gmp-compliance.org/training/online-training-technical-information](http://www.gmp-compliance.org/training/online-training-technical-information) you will find all the information you need to participate in our events and you can check if your system meets the necessary requirements to participate. If the installation of browser extensions is not possible due to your rights in the IT system, please contact your IT department. Webex is a standard nowadays and the necessary installation is fast and easy.

### Fees (per delegate, plus VAT)

ECA Members € 1,690  
 APIC Members € 1,790  
 Non-ECA Members € 1,890  
 EU GMP Inspectorates € 945  
 The conference fee is payable in advance after receipt of invoice.

### Registration

Via the attached reservation form, by e-mail or by fax – **or search and register directly at [www.gmp-compliance.org](http://www.gmp-compliance.org) under the number 21678.**

### Presentation/Certificate

The presentation will be made available to you prior to the Webinar as a PDF file. After the Webinar, we will automatically send you a certificate of participation.

### Conference language

The official conference language will be English.

### Organisation and Contact

ECA has entrusted Concept Heidelberg with the organisation of this event.

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