PharmaLab 2016

Analytics, Bioanalytics and Microbiology
– Congress & Exhibition –
Swissôtel Düsseldorf/Neuss
8/9 November 2016

www.pharmalab-congress.com

Exhibtor Information in the back of the programme

Put together your own programme:
- nearly 50 Lectures
- over 40 Speakers

The Conferences

8 November 2016

- ECA – Computerised Systems in Analytical Laboratories
- ECA – Biosimilars – Case Studies and Practical Advice
- ECA – Endotoxin and Pyrogen Testing (Day 1)
- ECA – Rapid Microbiological Methods

9 November 2016

- ECA – QC Compliance Trends 2016
- ECA – Endotoxin and Pyrogen Testing (Day 2)
- ECA – Microbial Safety of Raw Materials and Excipients

Medienpartner:
European Biotechnology
Life Sciences and Industry Magazine

CONCEPT HEIDELBERG

Pharmaceutical Quality
Training. Conferences. Services.

The Congress Objective

On 8 and 9 November 2016 the PharmaLab Congress will take place in Düsseldorf/ Neuss for the fourth time. This Congress addressing staff and executives in all lab areas of the pharmaceutical industry will be comprised of six international and four German language conferences plus the parallel exhibition. It will provide you with current developments of laboratory methods, materials as well as the current status of the regulatory requirements of the Pharmacopoeias.

Furthermore, experts from authorities, industrial quality control and contract laboratories will share their experience with the use and the qualification of analytical systems as well with the validation of analytical methods and microbiological tests.

Use this unique opportunity to get an update on the state of the art in pharmaceutical laboratories and to discuss current developments with speakers and colleagues.

PharmaLab 2016 Overview

Key Note 8 November

Data Integrity Challenges for Analytical Labs
Dr. Markus Dathe, F. Hoffmann-La Roche AG, Switzerland

Key Note 9 November

Challenges for QC Networks
Dr. Sven M. Deutschmann, Roche Diagnostics, Chairman ECA RMM Group

Conferences — One day ticket 690,- EUR

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- ECA – QC Compliance Trends 2016
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- ECA – Microbial Safety of Raw Materials and Excipients

Exhibition (8 and 9 November 2016)

Subject Areas: Analytics | Bioanalytics | Microbiology

Background

Laboratory work is an important part of pharmaceutical research, development and quality control. During inspections the responsible authorities significantly increased their emphasis on the quality management and performance of laboratories and their quality standards. This scrutiny of the regulators require laboratories to establish GLP and GMP appropriate systems and methods, and in particular:

- General GLP or cGMP understanding and particularly relating to compliance with written procedures
- Validation, performance and transfer of analytical procedures and microbial tests
- Equipment qualification and calibration
- Computer validation (including the interpretation of EU GMP Annex 11 and 21 CFR Part 11 and the actual requirements for lab data integrity)
- Operator training

Especially for pharmaceutical products and active substances from biological origin, classic analytical and testing methods don't fit. New developed methods e.g. MAT for pyrogen testing, rapid methods for sterility testing or necessary bioassays require a permanent knowledge update and advanced training of laboratory personnel and of the involved staff.

Target Audience

This conference will be of interest to

- Laboratory Managers, Supervisors and Analysts in pharmaceutical quality control departments
- Laboratory Staff of Research and Development
- Responsible Authorities
- Suppliers on Laboratories
- Associates of Contract Laboratories

The fees

A one day ticket/two days ticket will enable you to visit the congress either only on day 1 or only on day 2 or on both days. Charges for the one day tickets are € 690,- plus VAT, for the two days ticket € 1.380,- plus VAT (due to the special fees for the congress, ECA membership discounts are not applicable). They include lunch and beverages during the conferences and in breaks as well as the social event on the evening of the first congress day. Charges are payable after receipt of invoice.

Particularities of PharmaLab 2016:

- The registration allows you to access the 6 conferences with close to 50 lectures. In a word, you can create your individual conference programme.
- Move any time to any conference room. Thanks to one day tickets, you can attend only the first or the second day - but also both days of PharmaLab.
- You will receive a USB stick including all the conference lectures of the Congress.
- Learn about the latest products and services relating to analytics, bioanalytics and microbiology at the exhibition.
- Take advantage of PharmaLab – and particularly of the Social Event on the evening of the first day – for an information exchange with delegates, speakers and exhibitors

The Social Event

On the evening of the first congress day, on 8 November 2016, all congress delegates and speakers are invited to a „Get together" in the Congress Center. Take advantage of this opportunity for an information exchange and enjoy the laid-back atmosphere and the entertainment programme.

The Location

Swissôtel Congress Centrum Düsseldorf/Neuss
Rheinallee 1
41460 Neuss
Tel.: +49 (0) 2131 77 - 00
Fax: +49 (0) 2131 77 - 1367
Emailus@swissotel-duesseldorf.de

The Organiser

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P.O. Box 10 17 64
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www.gmp-navigator.com

ECA Academy
Your GMP/GDP Information Source

The Contacts

For questions regarding content:
Biosimilars / Endotoxin and Pyrogen Testing / Rapid Microbiological Methods / Microbial Safety of Raw Materials and Excipients:
Axel H. Schroeder (Operations Director), Phone +49 (0) 6221 84 44 10,
E-Mail: schroeder@concept-heidelberg.de.

QC Compliance Trends 2016 / Computerised Systems in Analytical Laboratories:
Dr Günter Brendelberger (Operations Director), Phone +49 (0) 6221 84 44 40,
E-Mail: brendelberger@concept-heidelberg.de.

For questions regarding reservation, hotel, organisation, exhibition etc.:
Detlef Benesch, (Organisation), Phone +49 (0) 6221 84 44 45,
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The Media Partner

European Biotechnology
Life Sciences and Industry Magazine

European Biotechnology Magazine reports about the latest political, economic and technical developments in the life sciences sector in all 28 EU countries plus Switzerland and Norway. To find out more please visit www.eurobiotechnews.eu.

Speakers (as of July 2016)

Dr Andy Bailey	**ViruSure GmbH, Vienna, Austria** 2005 he founded ViruSure in Vienna, Austria, a company specialising in the virus and prion safety of biopharmaceutical products.
Ulla Bondegaard	**Novo Nordisk, Bagsværd, Denmark** Currently responsible for maintaining cross-organisational (and cross-country) laboratory processes.
Prof Dr Klaus Brandenburg	**Borstel Research Center , Germany** Scientist at Borstel Research Center and Professor (apl.) at University Kiel.
Dr Margit Braunschlaeger	**Vetter Pharma-Fertigung, Ravensburg** Head of QC in the chemical lab and responsible for the project "designing and implementing a paperless lab in the QC".
David Brückner	**F. Hoffmann-La Roche, Switzerland** Since 2014 he is PhD student at F. Hoffmann-La Roche in pharmaceutical sciences and QC microbiology, collaborating with University of Basel.
Samantha Butler	**Teva Pharmaceuticals, Ireland** In the Compliance Department since 2008 – performing supplier audits, hosting customer and Regulatory audits including FDA.
Dr Dayue Chen	**Eli Lilly and Company** Bioproduct Process Development.
Dr Tony Cundell	**Consultant, United States of America** Member of the USP Microbiology and Sterility Assurance Committee of Experts, U.S.A.
Gilberto Dalmaso	**Particle Measuring Systems, Italy** Global Aseptic Processes Development Manager.
Dr Markus Dathe	**F.Hoffmann-La Roche AG, Basel, Switzerland** Analytical and Process Chemist.
Sudip Debnath	**GE Healthcare AS, Oslo, Norway** Analyst QC.
Dr Jennifer Farrington	**Associates of Cape Cod** Works in Quality Control and Regulatory departments.
Dr Markus Fido	**Vela Labs, Austria** CEO and Founder, responsible for Finance & Controlling Regulatory Affairs & Quality Operations.
Gilles Goy	**Charles River Microbial Solutions** Senior Laboratory Manager for European facility.
Dr Fiona Greer	**SGS M-Scan, United Kingdom** Global Director, Biopharma Services Development, SGS Life Sciences.
Dr Elena Gustchina	**Lonza, USA** Scientist, Enzyme and Protein Chemistry, Assay and Process Development.
Dr Ulrike Herbrand	**Charles River Biopharmaceuticals Services, Germany** Scientific supervisor in the Biosafety & Bioassay Services department.
Tabea Hillmayr	**Vetter Pharma-Fertigung, Germany** Laboratory Head and Head of QC Langenargen.
Dr Hiltrud Horn	**Horn Pharmaceutical Consulting, Germany** Dr Hiltrud Horn is managing director of Horn Pharmaceutical Consulting.
Patricia Hughes, Ph.D.	**U.S. Food and Drug Administration** Branch Chief (Actg), Division of Microbiology Assessment, OPF/ OPQ/ CDER.
Dr Tarik Khan	**F.Hoffmann-La Roche, Switzerland** Late stage pharmaceutical and processing development.
Dr Laurent Leblanc	**bioMérieux, France** Pharmaceutical and Cosmetics Culture Media R&D Manager.

Prof Jack Levin	**Univ. of California School of Medicine, San Francisco**
Marie-Laure Lortz	**Tillotts Pharma AG, Switzerland** Focusing on the qualification of the infrastructure and involved in system validation in different areas (e.g. CDS, ERP, DMS).
Robert Lutzkus	**LONZA, USA** Global Product Delivery Manager for MODA™ EM.
Mag Christian Mayer	**AGES – Austrian Agency for Health & Food Safety** Coordinator Expert Group Biologicals Quality.
Dr Ingrid Mecklenbräuker	**Novartis Pharma Stein, Switzerland** Joined Novartis Pharma Stein in 2013 as QC Lab Coordinator (Non-sterile Drug Products).
Dr Michael Miller	**Microbiology Consultants LLC, USA** Global thought leader and subject matter expert in rapid microbiological methods.
Jeanne Moldenhauer	**Excellent Pharma Consulting, Inc.** Vice President Excellent Pharma Consulting and Director od Energy Concepts Inc.
Dr Ned Mozier	**Pfizer Biotherapeutics, USA** Senior Director of Analytical Research and Development.
Dr Andreas Nechansky	**JHL Biotech, Taiwan** Vice President Research & Analytical Operations.
Danilo Neri	**PQE, Italy** Validation Project Manager with expertise on Computer System Validation and compliance to 21 CFR Part 11 and EU GMP Annex 11.
Magdalena Novak	**Cambrex Karlskoga** Working in R&D analytical department.
Dr Jelena Novakovic	**Galenika AD, Novi Bedegrad, Serbia** Deputy Head of Microbiology in Quality Control, working as microbiologist since 2008.
Johannes Reich	**University of Regensburg, Germany** PhD Student with focus on the aggregation and interaction of Lipopolysaccharides as well as the related activities in limulus based detection systems.
Dr David Roesti	**Novartis Pharma Stein AG, Switzerland** Head of the RMM team and the Novartis Pharma expert network in microbiology.
Dr Gerold Schwarz	**Analytik Jena AG, Jena** Sales Specialist in the instrumental business unit focusing on elemental analysis, AAS and ICP-OES and MS.
Dr Ron Smith	**Janssen Pharmaceuticals** Ron is Director, Quality Assurance – External Supply Integration.
Shabnam Solati	**MAT Research** Biomolecular Researcher with 25 years of experience, and Monocyte Activation Test (MAT).
Dr Ingo Spreitzer	**Paul-Ehrlich-Institut, Germany Agency for Vaccines and Biomedicines, Langen, Germany** Since October 2004 Deputy Head of Section 1/3, "Microbial Safety and Parasitology".
Dr Melanie Steiner	**Labor L+S AG, Germany** Deputy Head of Quality Control and responsible for validation, transfer and verification of analytical methods and CCI tests.
Dr Astrid Visser	**Sanquin Plasma Products, The Netherlands** She coordinates the development of the MAT assay and cells for a robust, reliable assay.
Dr Gabriele Wanninger	**Inspectorate Southern Bavaria, Government of Upper Bavaria** Head of the Department Pharmacy.
Christine Weiß	**Labor L+S AG, Germany** Section Head Microbiological and Biological Quality Testing.

ECA – Computerised Systems in Analytical Laboratories

Analytics

Regulatory Compliance: Analytical Instrument Software and System Validation
➲ Sudip Debnath, GE Healthcare

Lab CSV from the Infrastructure Qualification Perspective
➲ Marie-Laure Lortz, Tillotts Pharma

Laboratory Control Systems: how to prevent Data Integrity violations
➲ Danilo Neri, PQE

Going Paperless – Prerequisites and General Aspects
➲ Dr Markus Dathe, F. Hoffmann-La Roche

Case Study: Paperless Lab Project at Vetter
➲ Dr Margit Braunschläger, Vetter Pharma-Fertigung

Risk Management for the Implementation and Validation of a Global Environmental Monitoring Software Solution
➲ Robert Lutzkus, Lonza

ECA – Biosimilars – Case Studies and Practical Advice

Bioanalytics

Biosimilars – Background and Requirements
➲ Dr Markus Fido, Vela Labs

Expectations for Analytical Characterisation in the Evaluation of Biosimilarity: A Regulator`s Perspective
➲ Mag Christian Mayer, AGES – Austrian Agency for Health and Food Safety

Assessment of biosimilarity with cell-based assays
➲ Dr Ulrike Herbrand, Charles River Biopharmaceutical Services

Biosimilars – Experiences in Development and Reg. Affairs
➲ Dr Hiltrud Horn, Horn Pharmaceutical Consulting

Case Study: "From clone selection to Phase I – lessons learned for a Rituximab Biosimilar"
➲ Dr Andreas Nechansky, JHL Biotech

Establishing "Finger-print Like" Biosimilarity - Critical Characterization Steps for Biosimilar Assessment
➲ Dr Fiona Greer, SGS M-Scan

ECA – Endotoxin and Pyrogen Testing (Day 1)

Microbiology

Endotoxin Testing – from beginning to present
➲ Prof Jack Levin, M.D. University of California School of Medicine

FDA's Current Thinking on LER
➲ Dr Patricia Hughes, CDER, FDA

Spike/hold recovery study: a window to the mystery of LER
➲ Dr Dayue Chen, Eli Lilly

Case study : how to overcome BET validation of a product exhibiting complex interference patterns through describing a multi-step approach
➲ Gilles Goy, Charles River Microbial Solutions

Biophysical investigations into the LER
➲ Prof Dr Klaus Brandenburg, Borstel Research Center

Correlations Between LER Formulation Excipients and LPS Structure
➲ Dr Tarik Khan, F. Hoffmann-La Roche

Bacterial Endotoxin Test: Inhibition and Enhancement
➲ Dr Jennifer Farrington, Associates of Cape Cod

ECA – Rapid Microbiological Methods

Microbiology

Navigating the New USP 1223 and how it compares with PDA TR33 and Ph. Eur. 5.1.6
➲ Dr Michael Miller, Microbiology Consultants

Environmental monitoring and advancements in Microbial Sampling in a Sterile Environment
➲ Gilberto Dalmaso, Particle Measuring Systems

Determination of Microbial Growth by Laser Absorption Spectroscopy – an approach towards automated media fill inspection
➲ David Brückner, F. Hoffmann-La Roche

Assessing the Microbiology Laboratory for Data Integrity Issues – an auditor's perspective
➲ Jeanne Moldenhauer, Excellent Pharma Consulting

Validation of a direct inoculation rapid sterility test
➲ Dr David Roesti, Novartis Pharma Stein

Container Closure Integrity Test – A Method in Transition
➲ Dr Melanie Steiner, Labor L+S

Validation Strategy for Rapid Microbial Detection
➲ Dr Ron Smith, Janssen Pharmaceuticals

ECA – QC Compliance Trends 2016

Analytics

EU GMP - New Requirements for the QC Labs by Chapter 5 and 6 of the EU GMP Guide
➲ Dr Gabriele Wanninger, Inspectorate Southern Bavaria, Government of Upper Bavaria

New challenging ANVISA Requirements (Brazil) to Method Validation
➲ Ulla Bondegaard, Novo Nordisk

Strategies for Reduced Sampling and Reduced Testing
➲ Samantha Butler, Teva Pharmaceuticals

Analytical Validation in Pharmaceutical Analysis
➲ Magdalena Novak, Cambrex Karlskoga

Elemental Impurities – Current Status and Requirements
➲ Dr Gerold Schwarz, Analytik Jena

The Chinese GMP and Pharmacopoeia: How to comply?
➲ Ulla Bondegaard, Novo Nordisk

ECA – Endotoxin and Pyrogen Testing (Day 2)

Microbiology

CMO Experiences with Low Endotoxin Recovery
➲ Tabea Hillmayr, Vetter Pharma-Fertigung

Demasking Strategies for complex samples
➲ Johannes Reich, University of Regensburg

European Regulation – the increasing need of animal free testing
➲ Dr Ingo Spreitzer, PEI – German Federal Institute for Vaccines and Biomedicines

Recombinant Factor C : Reliable Endotoxin Testing Alternative
➲ Dr Elena Gustchina, Lonza

MAT using cryopreserved pooled PBMCs
➲ Dr Astrid Visser, Sanquin Plasma Products

The Monocyte Activation Test: Its Value as Relates to Other Pyrogen and Impurity Tests
➲ Dr Ned Mozier, Pfizer Biotherapeutics

Achieving high reactivity and sensitivity with the Monocyte Activation Test (MAT)
➲ Shabnam Solati, MAT Research

Bild: Charles River Laboratories

ECA – Microbial Safety of Raw Materials and Excipients

Microbiology

Special materials in special products – biological excipients/raw materials in biopharmaceuticals
➲ Dr Manuela Leitner, AGES – Austrian Agency for Health & Food Safety

Microbial Safety of Raw Materials and Excipients used in Pharmaceutical Manufacturing
➲ Dr Tony Cundell, Consultant

Microbial quality of raw materials
➲ Dr Jelena Novakovic, Galenika

Creating a culture of Data Integrity using an automated enumeration method
➲ Dr Laurent Leblanc, bioMérieux

Virus risk minimisation strategies for biopharmaceutical products
➲ Dr Andy Bailey, ViruSure

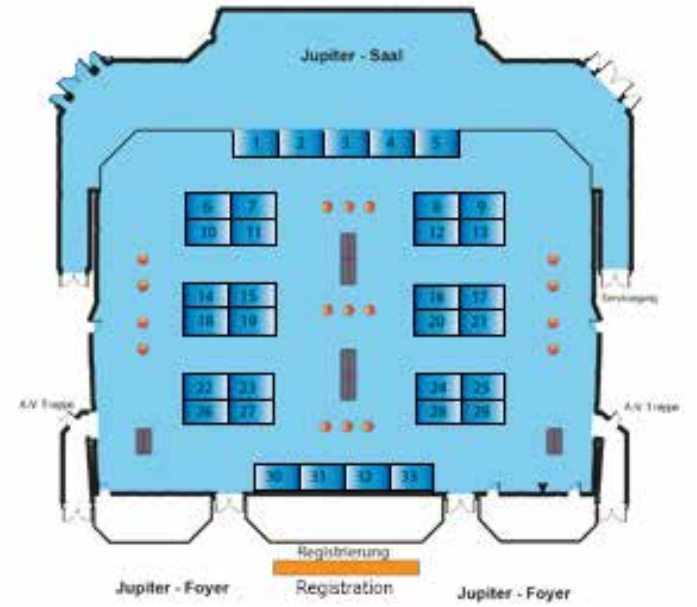
Reduced Testing of Excipients
➲ Dr Ingid Mecklenbräuker, Novartis Pharma Stein

Microbiological Aspects of Water and Biofilms
➲ Christine Weiß, Labor L+S

The Exhibition

Is your company specialised in products and services for pharma laboratories?

As an exhibitor in the PharmaLab exhibition you can take advantage of the unique opportunity to directly address users and decision makers in the areas analytics, bioanalytics, from microbiological laboratories, Quality Assurance and Quality Control. In addition to high-level discussions during the Congress you can also get in touch with Congress delegates with speakers during the Social Event.



The **charges per stand are 3.980,- Euro** plus VAT. The following services are included:

- 2 one day tickets per 690,- Euro[1]
- Reduced one day tickets for inviting your customers
- Participation for the person mentioned on the form below is free of charge
- Lunch and refreshments during the conferences
- Participation in the Social Event
- Maximum size of the stand: app. 3 x 2 m
- 1 table, 2 chairs and power
- On-site support

If you want to be part of this industry meeting you should register your stand soon.

Materials for your Marketing

As an exhibitor you can take advantage of various marketing materials for promoting your presence. These include

- online exhibition banner – for your website and as signature in your e-mails.
- exhibition stickers – for your business mail
- an ad in the GMP Journal (subject to extra charges) – get directly in touch with your target group

You will find more detailed information on these materials on the Congress website at www.pharmalab-congress.com.

Sponsoring

Moreover, take advantage of the sponsoring opportunities to make Congress delegates aware of your company. In addition to sponsoring coffe breaks or lunches on the 1st and 2nd Congress day there are plenty of other sponsor possibilities. You will find the details on the website.

The Contacts

Do you have any questions with regard to the exhibition? Then please contact:
Detlef Benesch (Organisation Head), Phone +49 (0) 6221 84 44 45,
E-Mail: benesch@concept-heidelberg.de.

[1] *One day tickets will be mailed. Guests will need to register on the PharmaLab website at www.pharmalab-congress.com. Please note that one day tickets are not for exhibitor staff.*

Registration for the Exhibition – PharmaLab 2016

Registration for a stand at the PharmaLab 2016 on 8/9 November 2016 in Düsseldorf/Neuss.
For the registration of your stand you can also alternatively use the online registration form, which you will find on the website at **www.pharmalab-congress.com**. The charges for a stand are 3.980,- Euro plus VAT.
(Please note that exhibitors will be responsible for all charges for building and taking down of stand as well as for all materials related to the presentation.)

☐ **I want to register a stand with the stand number below.**
(Please note that for cancellation after 31 July 2016 the full registration fee of 3.980,- Euro will be charged. In addition, the General Terms and Conditions for Fairs/Exhibitions as available on the PharmaLab website do apply.)

The exhibitor plan on the website at www. pharmalab-congress.com is updated every day. Please take a look at this plan to see what spaces are still open and to pick your stand number which you then fill in here:

Preferred Stand Number: _____ or alternatively _____

Registration / Reservation – Company Information / Invoice Address:

Company	
Contact	
Department	
Phone / Fax	
E-Mail	

Contact on site – this person is also free to attend all conferences (registration as delegate included):

First & Last Name	
Department	
Street, ZIP & City	
Phone / E-Mail	
Invoice Address	
Participation in Social Event on 8 November 2016: Yes ☐ No ☐	

Additional Stand Personnel:
For additional stand personnel a flat rate of € 300, - will be charged per person. Please register additional personnel together with your registration as exhibitor. The participation of conferences is not included.

	Stand Personnel – Person 1:	Stand Personnel – Person 2:
Company		
First & Last Name		
Street, ZIP & City		
Phone / E-Mail		
Invoice Address		
Participation in Social Event on 8 November 2016:	Yes ☐ No ☐	Yes ☐ No ☐

<u>Conference Selection for Congress Delegate (not for Stand Personnel):</u>
PharmaLab 2015 delegates are free to attend the conferences they are interested in. To set up the conference rooms, though, we would appreciate it if you let us know what conference you are specifically interested in – **please mark your choice per day below**.

8 November	☐ ECA – Computerised Systems in Analytical Laboratories	9 November	☐ ECA – QC Compliance Trends 2016
	☐ ECA – Biosimilars – Case Studies and Practical Advice		☐ ECA – Endotoxin and Pyrogen Testing (Day 2)
	☐ ECA – Endotoxin and Pyrogen Testing (Day 1)		☐ ECA – Microbial Safety of Raw Materials and Excipients
	☐ ECA – Rapid Microbiological Methods		

<u>Room Reservation</u>:
Direct room reservation by reservation form! Reservations/bookings cannot be made through Concept Heidelberg. Receipt with confirmation/invoice.
CONCEPT HEIDELBERG has reserved a limited number of rooms in the Swissôtel Düsseldorf/Neuss. You can make your room reservation directly with the reservation form you will receive together with the registration confirmation. We recommend to register early.

Court of jurisdiction is Heidelberg, German law is applicable. In addition, the General Terms and Conditions for Fairs/Exhibitions as available on the PharmaLab website at www.pharmalab-congress.com do apply.

City and Date _____ Signature _____

Please complete the form and return to CONCEPT HEIDELBERG, Fax +49 (0) 6221 84 44 34.

Einfache Anmeldung

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Internet:
www.pharmalab-congress.de
www.pharmalab-congress.com

Registration Options PharmaLab 2016

☐ Attending the PharmaLab Conferences – One Day Ticket for € 690,-

☐ Attending the PharmaLab Conferences – Two Days Ticket for € 1.380,-

With a one day ticket/two days ticket you can attend any conference offered that day/both days. It includes participation in any conference on that day/on both days and the visit of the exhibition. In addition, it comprises lunch and beverages during the conferences and in breaks (on one or both days) as well as the social event on the evening of the first congress day. Please mark if you would like to attend the Social Event.

To be able to prepare the conference rooms, we would appreciate it if you marked the conference you are interested in. Please also mark the day you plan on attending the Congress. **Please mark only one conference per day.**

☐ I would like to attend on **day 1 (8 November 2016)** and I'm primarily interested in the conference:
- ☐ ECA – Computerised Systems in Analytical Laboratories
- ☐ ECA – Biosimilars – Case Studies and Practical Advice
- ☐ ECA – Endotoxin and Pyrogen Testing (Day 1)
- ☐ ECA – Rapid Microbiological Methods

☐ I would also like to take part in the Social Event on the evening of 8 November.

☐ I would like to attend on **day 2 (9 November 2016)** and I'm primarily interested in the conference:
- ☐ ECA – QC Compliance Trends 2016
- ☐ ECA – Endotoxin and Pyrogen Testing (Day 2)
- ☐ ECA – Microbial Safety of Raw Materials and Excipients

PLEASE NOTE:
- There will be no reservations via Concept Heidelberg. Please book your **hotel room directly with the reservation form** which you will receive together with your confirmation/invoice! Charges are payable after receipt of the invoice.
- There will **not be any print-outs** at the Congress. Instead you will receive all presentations prior to the Congress as Downloads. All Congress delegates will also receive the presentations on a USB stick at the registration center.

If the bill-to-address deviates from the specifications on the right, please fill out here:

Reservation Form (Please complete in full)

☐ Mr ☐ Ms ☐ Dr

First name, Surname

Company

Department

Important: Please indicate your company's VAT ID Number

P.O. Number (if applicable)

Street/P.O. Box

City Zip Code

Country

Phone/Fax

E-Mail (please fill in)

CONCEPT HEIDELBERG
P.O. Box 101764
Fax +49 (0) 62 21/84 44 34
D-69007 Heidelberg
GERMANY

General terms and conditions
If you cannot attend the conference you have two options:
1. We are happy to welcome a substitute colleague at any time.
2. If you have to cancel entirely we must charge the following processing fees: Cancellation
- until 2 weeks prior to the conference 10 %,
- until 1 weeks prior to the conference 50 %
- within 1 week prior to the conference 100 %.

CONCEPT HEIDELBERG reserves the right to change the materials, instructors, or speakers without notice or to cancel an event. If the event must be cancelled, registrants will be notified as soon as possible and will receive a full refund of fees paid.

CONCEPT HEIDELBERGwill not be responsible for discount airfare penalties or other costs incurred due to a cancellation. Terms of payment: Payable without deductions within 10 days after receipt of invoice.
Important: This is a binding registration and above fees are due in case of cancellation or non-appearance. If you cannot take part, you have to inform us in writing. The cancellation fee will then be calculated according to the point of time at which we receive your message. In case you do not appear at the event without having informed us, you will have to pay the full registration fee, even if you have not made the payment yet. Only after we have received your payment, you are entitled to participate in the conference (receipt of payment will not be confirmed)!
Privacy Policy: By registering for this event, I accept the processing of my Personal Data. CONCEPT HEIDELBERG will use my data for the processing of this order, for which I hereby declare to agree that my personal data is stored and processed. CONCEPT HEIDELBERG will only send me information in relation with this order or similar ones. My personal data will not be disclosed to third parties (see also the privacy policy at http://www.gmp-compliance.org/eca_privacy.html). I note that I can ask for the modification, correction or deletion of my data at any time via the contact form on this website.

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